

NCH update report – Appendix 1

Date: 13.06.2017

Presented by: Toni Smithurst

	Item	Executive Summary / Key Points	For information or decision
1	Capital Programme & major works	<p>New Build</p> <p>Morley School 39 new homes. The first phase of 6 bungalows are due to complete at the end of May, with the family homes following in October.</p> <p>External Wall Insulation Newark Crescent is progressing despite a slight delay for the manufacture of windows. Resident feedback so far has been positive and the first block is due to be completed by the end of May.</p> <p>Customer consultation has been held with residents of Byron, Haywood, Keswick and Morley advising them about the works and how it should improve energy efficiency, reduce heat loss and help lower fuel bills. The external wall insulation will enhance the appearance of the blocks. Work to extend the district heating pipework to the Courts is due to commence in June with a traffic</p>	Information

		<p>management light system being implemented during the work as the road will need to be dug up. It is anticipated that the work to the Courts will start during the summer with an anticipated December completion.</p> <p>For the West Walk properties residents have been involved with the tender process meeting potential contractors. At the beginning of May residents were invited to see presentations delivered by the contractors outlining their vision for the properties. These were well received by residents who interacted with contractors asking many questions. The contract should be awarded very soon.</p> <p>Passenger lift replacement Work was due to start replacing the passenger lifts In Autumn 2017 however, as this is the start of the annual peak retail period work will commence in January 2018. Procurement is due to start in June including section 20 for Leaseholders, it will be awarded during the autumn.</p>	
2	Area Regeneration and Environmental Issues	<p><u>Dales</u></p> <p>We have progressed with a design and initial costs for the Findern Green parking project. We are just waiting for the feedback from Elected Members following a period of consultation in the area and then we can agree a way forward. .</p> <p>BMK – We have now finished the external works to the 3 blocks and they are looking extremely good as the flowers and plants are now fully in bloom.</p> <p>Newark Crescent – the Decent Neighbourhoods Team are looking to enhance the works being undertaken by our energy team with some landscaping features, new signage and painting the railings to compliment this major project we are undertaking in this area.</p> <p><u>Mapperley</u> We are currently costing options to improve the major wall on Dooland Drive as it is significantly damaged and decaying. This has been referred to our internal Construction Repairs and Maintenance team for a quote.</p>	Information

		<p>We are also looking to reconfigure some of the gardens within Dooland Drive to make some additional parking to solve a problem where disabled residents cannot park near their houses. This project will also be costed up and presented to a later Area Committee for approval.</p> <p>At this Area Committee, we are seeking the approval of some kerbside fencing near the Nottingham Academy to help keep the pupils from straying across the road and presenting a hazard to themselves. Fencing to be approved at this area committee and installed ASAP.</p> <p><u>St Ann's</u> In 2016 we sought approval for a large number of environmental schemes and these have now been delivered successfully across the ward.</p> <p>We have also made some improvements to the Beverley Square area in relation to parking and this seems to have been well received.</p> <p>We are exploring the options for new parking within the Sargent Gardens area and this is currently with NCC Highways for feasibility and costing.</p> <p>Victoria Centre Roof Garden is to be installed over the spring/summer of 2017 and we are very much looking forward to delivering this project for the benefit of tenants and residents to this complex. We feel the garden will have huge health and wellbeing benefits and we will keep the area committee updated of our progress. This has been passed to NCC highways and energy infrastructure team to progress with a construction cost and mobilisation plan.</p> <p>Massey Gardens/ Melville - At the time of Area Committee, NCH will have delivered boundary and landscaping works to this area. This is in line with the works started last year and saw a significant improvement to this part of the ward. The NCH Decent Neighbourhoods Manager is now working with Housing Teams and NDO to highlight further projects to be considered from this year's ward budget, with a likely approval of September 2017.</p>	
3	Key messages from the Tenant	Tenant and Leaseholder Awards 2017	X

	and Leasehold Congress	<p>“NCH successfully hosted its fourth annual Tenant and Leaseholder Awards ceremony on 29th March 2017. We had an outstanding amount of nominations for many local individuals, projects and community groups, for information on the 11 winners in each category visit the website below http://www.nottinghamcityhomes.org.uk/get-involved/tenant-awards-2017/</p> <p>My Neighbours, My Neighbourhood – Get Involved at NCH We’re looking for resident volunteers to work with us to improve services. Experience and qualifications are not necessary as we can help residents with everything they need to be successful by offering free training through the Tenant Academy as well as one to one support from the Tenant Involvement Team and local Housing Patch Managers.</p> <p>It’s a great way for residents to give back to their communities and be there for other people who need extra support. There are a variety of opportunities available:</p> <p><u>Communications Panel Volunteer</u> – Help us make sure this newsletter, our website, events and publications are covering the issues that matter most to you.</p> <p>Equalities Panel Volunteer – help us to offer services that meet everyone’s different needs – and help us build strong communities based on mutual respect.</p> <p>Customer Excellence Panel Volunteer – help us to review our services and work with us to identify ways we can improve.</p> <p>Complaints Panel Volunteer – help us to understand how were doing and where we need to improve by making sure we’re dealing with complaints correctly and that our services are fair.</p> <p>ACE Inspector – help us to review our services and make recommendations to improve quality of our neighbourhoods</p> <p>Street or Block Champion – be an important voice for your area, providing a valuable link between us and your neighbourhood.</p>	
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4	Tenant and Residents Associations updates	<p>St Ann's North Tenants and Residents Association (STANNRA)</p> <p>Monthly public meetings held second Monday every month 6.30pm at the Wells Road Community Centre.</p> <p>Sneinton Tenants Outreach Programme STOP TRA</p> <p>Bi monthly public meetings held at King Edwards Park Pavilion.</p> <p>The Sport England 'Doorstep Clubs' project is successful with good partnership work with Police, NCH, NCC.</p> <p>Cricket for children due to start on the park working with local schools on Friday mornings.</p> <p>King Edwards Park Community Allotment – training sessions taking place with St Ann's Allotments fortnightly Thursday mornings to help volunteers with growing food and to provide guidance and knowledge.</p>	X
6	Good news stories & positive publicity	<p>Britten Gardens Green Space Regeneration</p> <p>Nottingham City Homes working with Groundwork Greater Nottingham have made improvements to the open space between the blocks on Britten Gardens and Beecham Avenue. The works has been</p>	X

	<p>completed and an open day event is planned on Tuesday 6th June, 2.00pm – 4.00pm.</p> <p>St Ann's In Bloom</p> <p>St Ann's in Bloom project which was funded by NCH Ten Year Anniversary funding has continued into its second year following the success last year. Events and activities are planned to help inspire residents and to organise events and activities in the area.</p> <p>Click Silver for 60's</p> <p>It and internet safety training for people aged 60 and over. This six week course will allow participants to learn at their own pace with a personal mentor. Due to start in September, start date to be confirmed.</p> <p>For a full list of courses and booking details contact the Involvement Team on 0115 746 9100 or the website below.</p> <p>http://www.nottinghamcityhomes.org.uk/get-involved/tenant-academy/</p>	
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